

Easterling, Deborah

From: The McMilion3 <emcmilion3@gmail.com>
Sent: Wednesday, June 19, 2019 8:00 AM
To: Easterling, Deborah
Cc: Heather Smith; Rebecca J. Dulin; Kirby, Brad; Campbell, Chad; Wilhite, Sarah; Dunbar, Skye; Waller, Takisha; Morgan, Willie
Subject: [External] Re: McMilion Correspondence dated 6-17-19

Mrs. Easterling,

Am I to understand my complaint has been discarded? If so it is my wish to have it recognized by the SC.PSC. The information I have requested should already be on file with your office and the ORS, I made the request more than 6 days ago, ample time has been given to look something up on a computer. I consider my complaint valid, the ORS is free to investigate the matter and once they or the SC.PSC has produced the information I have requested I will immediately withdraw my complaint. I would like to formally resolve this complaint and I hope to be receiving a docket number from you shortly.

Enrique McMilion Jr.

On Tue, Jun 18, 2019 at 6:37 PM The McMilion3 <emcmilion3@gmail.com> wrote:
 Mrs. Easterling,

Thank you for your email. The tariff I am referring to should already be on file (103-341) with the SC.PSC and ORS., the forms of contract for service I am referring to should already be on file (103-346) with the SC.PSC and ORS, both of these codes were amended by the state register volume 32, issue Mo. 5, eff May 2008. Is the SC.PSC taking any steps locate these documents within the SC.PSC.? Are there any steps being made to have these documents made available to the public? What actions are being taken by DECLLC, SC.PSC & ORS to be in compliance with codes 103-341 and 103-346. What are the penalties For violations of code 103-341 and 103-346? Regards,

Enrique McMilion Jr.

On Tue, Jun 18, 2019 at 11:25 AM Easterling, Deborah <Deborah.Easterling@psc.sc.gov> wrote:

Dear Mr. McMilion:

This is to acknowledge receipt of your email to our PSC Website Comments.

RECEIVED

JUN 19 2019

**PSC SC
MAIL / DMS**

In March 2004 the General Assembly enacted legislation which created the Office of Regulatory Staff. As a result of that legislation, effective January of 2005 the Public Service Commission took on an exclusively quasi-judicial role. All resources for the investigation and resolution of consumer inquiries and complaints were assigned to the Office of Regulatory Staff.

In an attempt to informally resolve the complaint, I would have forwarded your letter to that Agency's Consumer Services Department for handling. Your complaint, however, is still under investigation at the Office of Regulatory Staff. Once the Office of Regulatory Staff has completed its investigation, if the attempt to resolve the complaint was unsuccessful, then you may file a formal complaint with the Commission.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

Administrative Coordinator

803-896-5133

From: The McMilion3 <emcmilion3@gmail.com>

Sent: Monday, June 17, 2019 12:47 PM

To: PSC_Contact <Contact@psc.sc.gov>

Subject: [External] signed complaint

Easterling, Deborah

From: The McMilion <emcmilion3@gmail.com>
Sent: Tuesday, June 18, 2019 6:38 PM
To: Easterling, Deborah
Cc: Heather Smith; Rebecca J. Dulin; Kirby, Brad; Campbell, Chad; Wilhite, Sarah; Dunbar, Skye; Waller, Takisha; Morgan, Willie
Subject: [External] Re: McMilion Correspondence dated 6-17-19

Mrs. Easterling,

Thank you for your email. The tariff I am referring to should already be on file (103-341) with the SC.PSC and ORS., the forms of contract for service I am referring to should already be on file (103-346) with the SC.PSC and ORS, both of these codes were amended by the state register volume 32, issue Mo. 5, eff May 2008. Is the SC.PSC taking any steps locate these documents within the SC.PSC.? Are there any steps being made to have these documents made available to the public? What actions are being taken by DECLLC, SC.PSC & ORS to be in compliance with codes 103-341 and 103-346. What are the penalties For violations of code 103-341 and 103-346? Regards,

Enrique McMilion Jr.

On Tue, Jun 18, 2019 at 11:25 AM Easterling, Deborah <Deborah.Easterling@psc.sc.gov> wrote:

Dear Mr. McMilion:

This is to acknowledge receipt of your email to our PSC Website Comments.

In March 2004 the General Assembly enacted legislation which created the Office of Regulatory Staff. As a result of that legislation, effective January of 2005 the Public Service Commission took on an exclusively quasi-judicial role. All resources for the investigation and resolution of consumer inquiries and complaints were assigned to the Office of Regulatory Staff.

In an attempt to informally resolve the complaint, I would have forwarded your letter to that Agency's Consumer Services Department for handling. Your complaint, however, is still under investigation at the Office of Regulatory Staff. Once the Office of Regulatory Staff has completed its investigation, if the attempt to resolve the complaint was unsuccessful, then you may file a formal complaint with the Commission.

Please let me know if you should require any additional information.

RECEIVED

JUN 19 2019

**PSC SC
MAIL / DMS**

Sincerely,

Deborah Easterling

Administrative Coordinator

803-896-5133

From: The McMilions <emcmilion3@gmail.com>

Sent: Monday, June 17, 2019 12:47 PM

To: PSC_Contact <Contact@psc.sc.gov>

Subject: [External] signed complaint